

Cost Exhibit 2 - Accela Licensing Requirements for NE LIS RFP

Prepared By:

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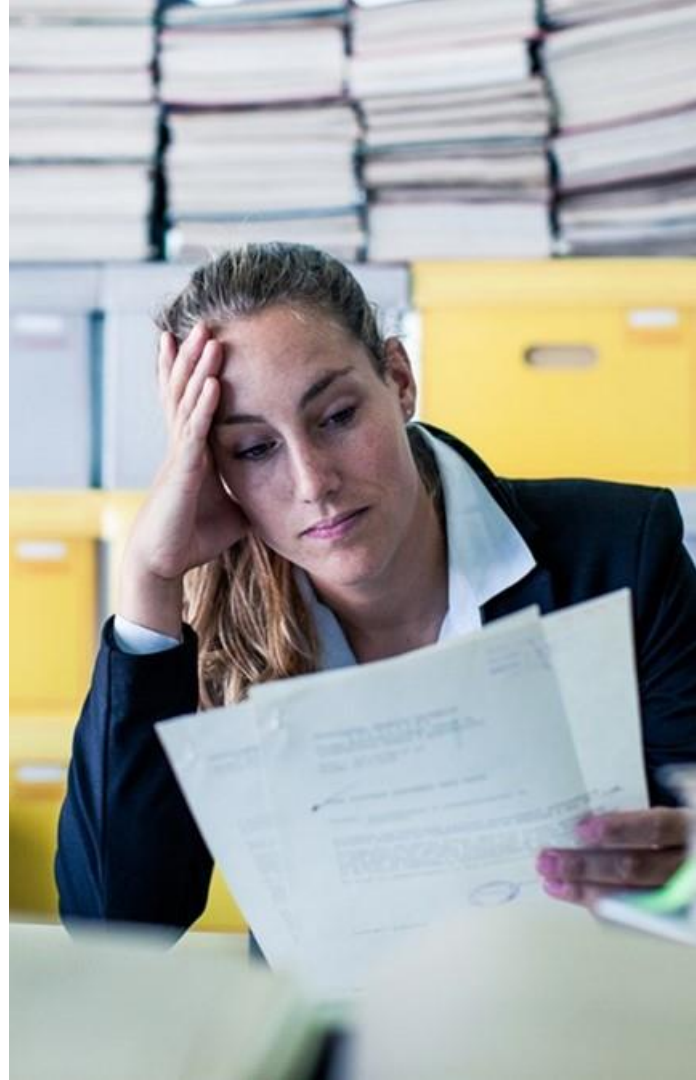


User Makeup and Counts

Approximately 560 users of Accela Platform and Civic Apps (Internal Users)

DHHS has calculated approximately 560 staff and Board Member users. Approximately 300 staff may be using the system all day, 5 days a week. DHHS anticipates approximately 15 of those staff users to have administrator roles. Our 260 Board Members may use it for a couple of days per month. DHHS anticipates usage by applicants, licensees, and other entities, such as schools and compacts, via an online system where each user has their own account. Those users would access the system briefly to check status, renew, or upload/ exchange data. DHHS is unsure of the potential usage by applicants,

Approximately 50,000 users of Accela Citizen Access (External Users)



Accela Solution Product Mix

Product	Description
Accela Civic Platform	
Accela Citizen Access	
Accela Mobile Apps	
Accela Civic App: Business Licensing	
Accela Civic App: Occupational Licensing	
Accela Civic App: Environmental Health	
Accela Civic App: Cannabis	
Accela ADS	In response we recommended to use Current Onbase system for DMS
Accela Single Sign On	Single Sign On integration
Accela GIS Server	
Accela conversion Tool	
Accela Ad-hoc Reports	
Accela Construct API Gateway	
Interface Server	Deploying various interfaces (Batch process, Web services etc.) Either .Net or Java code base



Data Estimates

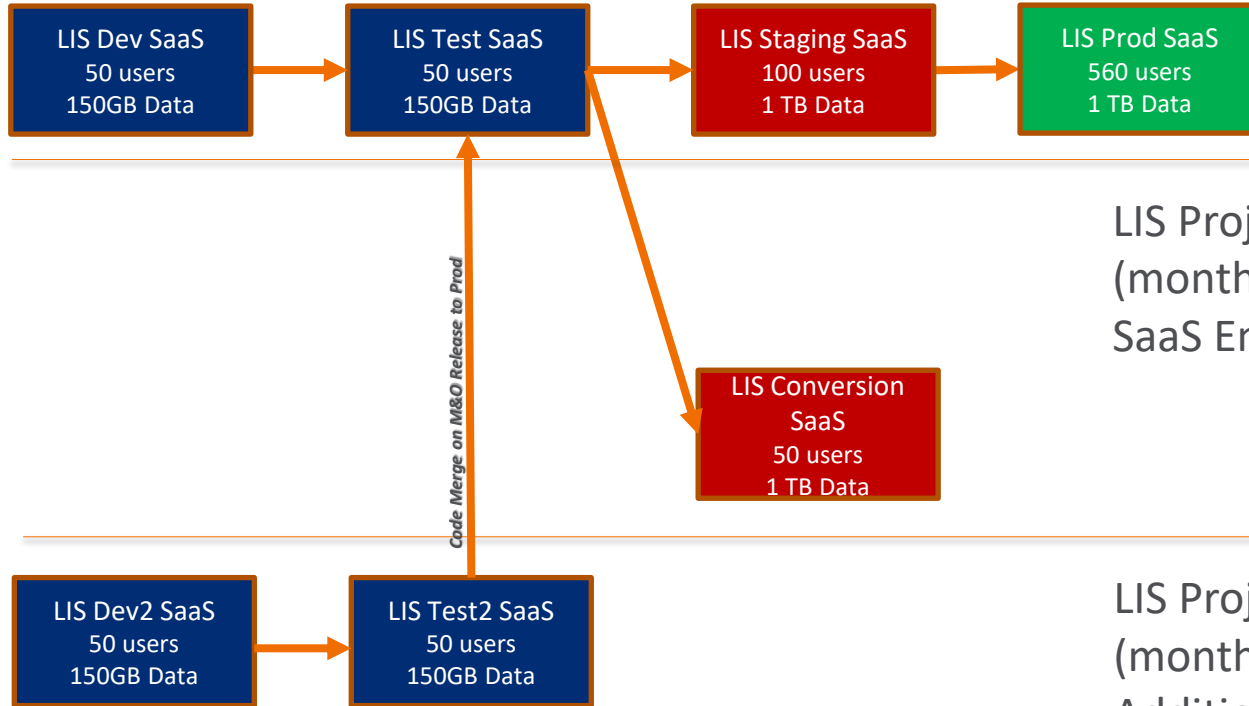
Data Capacity Estimates

Converted Data	50 million records. + twelve (12) Access/ Excel databases
Production Data – Doubling every 5 years?	
Optional Document migration – This is optional component so please provide as separate line item to host such document.	There are approximately 94 microfilm rolls with up to 1500 pages of records on each roll, for up to 141,000 microfilm records that must be digitally converted. Additionally, approximately 25,000 pages of Board meeting minutes and associated files that should be digitized.



Environments – Enterprise Strategy

LIS Life – 4 SaaS Environments



LIS Project - All Development Phases
(month 1 – month 36) – 2 Additional
SaaS Environment

LIS Project - Development Phase II
(month 16 – month 36) – 2
Additional SaaS Environments

Environments – Enterprise Strategy

Environment	Description
LIS Dev - SaaS	Primary development environment – All Phases
LIS Test - SaaS	Primary test environment – All Phases
LIS Staging - SaaS	Primary staging environment for Pre-Production – All Phases: <ol style="list-style-type: none">1. UAT preparation and execution2. Mock conversion run before go live – as needed3. Replica of LIS Prod to conduct Performance testing, etc.
LIS Prod - SaaS	Primary Production environment in SaaS environment
LIS Conversion - SaaS	Data conversion activities: <ol style="list-style-type: none">1. Parallel conversion activities while development is in progress2. Total 1 TB data is reported for conversion scope3. Conversion scope for multiple legacy systems Environment will be deprecated after Phase II go live

Environments – Enterprise Strategy

Environment	Description
LIS Dev2 - SaaS	Temporary development environment for supporting Production issues fixes during Phase II development: <ol style="list-style-type: none">1. Replicate issues found in Production for Phase I release code2. Fix issues and migrate code to LIS Test2 - SaaS for testing Environment will be deprecated after Phase II go live
LIS Test2 - SaaS	Temporary test environment for supporting Production issues fixes and support during Phase II development. <ol style="list-style-type: none">1. Migrate LIS Dev2 code to LIS Test2 - SaaS for testing and users' validation2. Once issues are fixed migrate, code to LIS Prod - SaaS3. Migrate code to LIS Dev –SaaS to sync Phase 2 development with Phase 1 issue fixes Environment will be deprecated after Phase II go live

Environments – Needs Years 1 through 5

Environment	Licensing	Year 1	Year 2	Year 3	Year 4	Year 5 – End of contract
LIS Prod – SaaS (for life)	560 Accela Platform Users 50,000 Accela Citizen Access Users Civics Apps: Business Licensing, Occupational Licensing, Environmental Health, Cannabis	☑	☑	☑	☑	☑
LIS Dev – SaaS (for life)	50 Accela Platform Users 500 Accela Citizen Access Users	☑	☑	☑	☑	☑
LIS Test – SaaS (for life)	50 Accela Platform Users 500 Accela Citizen Access Users	☑	☑	☑	☑	☑
LIS Staging – SaaS (for life)	100 Accela Platform Users 1000 Accela Citizen Access Users	☑	☑	☑	☑	☑
LIS Conversion – SaaS (years 1 - 3)	50 Accela Platform Users 50 Accela Citizen Access Users	☑	☑	☑		
LIS Dev2 – SaaS (years 2 – 3)	50 Accela Platform Users 500 Accela Citizen Access Users		☑	☑		
LIS Test2 – SaaS (years 2 – 3)	50 Accela Platform Users 500 Accela Citizen Access Users		☑	☑		